

# **Family Plan 1 SIM Offer**

Family Plan 1 SIM Offer ("Offer") is an offer extended by Circles.Life which allows all new / non customers to sign-up for the Family Plan and enjoy the benefits of the Family Plan for up to 3 months while they wait for the rest of the future owners of the Sub accounts to use these accounts. Customers can order up to 6 SIM cards (1 Primary and up to 5 additional Sub lines) and will be eligible to have the charges for each Sub SIM in their upcoming bills waived (\$10/line/mo) for up to 3 months if there is no usage on the designated Sub SIM cards.

### Eligibility

## Eligibility to sign-up (May 2021) -

The Circles.Life Family Plan is eligible for all new / non customers who use the promo-code "FAMILY-PLAN" to sign-up during the checkout flow. All users under the plan will have to submit their particulars to Circles.Life, and the Primary SIM user will be liable to bear all charges incurred by the Sub SIM users if they have passed the eligibility period or criteria for the waivers as stated below.

#### Eligibility for waivers (May 2021) -

All Sub accounts registered under the Primary SIM holder who successfully order their SIMs using the promocode "FAMILYPLAN" are eligible for the waivers if the additional following criteria are fulfilled – There are at or below all the following usages on the Sub accounts –

Less than 500 MB of local data usage on the Sub account

Less than 5 minutes of local minutes usage on the Sub account

Less than or equal to 1 local outgoing SMS usage on the Sub account

Equal to 0 minutes of IDD (International Direct Dial) outgoing calls

Equal to 0 GB of Roaming Data usage

Equal to 0 minutes of Roaming calls usage

Equal to 0 Roaming SMS usage

Note – All of the above are usages including if the Primary account is subscribed to any boost or add-ons. The timeline of 3 months after the activation of the Primary account has not expired.

#### Limitations

Circles.Life reserves the sole and absolute right to the following:

To change this offer at any point in time.

To refuse the refund of any customer who was charged rightfully as per the eligibility criterias mentioned above, even if they were unaware of these charges.

To reject any individual who we deem to have engaged in fraudulent conduct that Circles.Life deem to be inappropriate or unacceptable.